

Part Three

A Commentary on the Approach

In the first two parts of this book I have illustrated and annotated ways in which people themselves can study at appropriate points work in which they are engaged and make better-informed decisions about what to do next and how to do it. The processes of analysis and design encompass past and present experience and future action: what has been done and what has now to be done. They are essentially activities in the workplace, not the laboratory, even when workers withdraw temporarily to do them—they are *in vivo*.